

Madison Haymes

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EDUCATION

Fordham University School of Law (GPA: 3.44)

May 2028 (Expected)

J.D.

Merit Scholarship Recipient

Activities: Media & Entertainment Law Society (1L Representative)
Artist Representation Society (1L Representative)

University of California, Berkeley

May 2019

B.A. in Political Economy, Concentration in International Trade

Activities: SUPERB Productions (Assistant Manager, Art & Design Team)
Berkeley Art Museum & Pacific Film Archive (Visitor Services Assistant)
Undergraduate Marketing Association (Design Consultant)

Study Abroad: Rome, Italy (Spring 2018)
Buenos Aires, Argentina (Summer 2017)

WORK EXPERIENCE

SHEPPARD, MULLIN, RICHTER & HAMPTON LLP

New York, NY

Summer Associate

May 2027 - August 2027

- Selected for Sheppard's 2027 Summer Associate program

OMADA HEALTH

San Francisco, CA/Remote

Technical Client Services and Operations, Team Lead

Sept 2022 - May 2025

- Drove Omada's successful IPO by designing and implementing scalable onboarding and retention processes
- Created Team Lead role, and served as first hire
- Ensured seamless delivery of post-sales implementation, supporting team of dedicated client-facing specialists
- Managed collaborative cross-functional projects to streamline workflows, resolve client escalations, maintain strong client relationships, enhance operational efficiency, and drive impactful long-term solutions
- Led and mentored direct and indirect reports to ensure high performance, engagement, and development
- Volunteered at events through Omada Cares program (Meals on Wheels, Community Kitchen)

Technical Client Services Specialist

Dec 2019 - Sept 2022

- Served as primary tactical partner for technical client implementations, providing insights into Omada's system configurations to primarily support intake of eligibility and contact information to ensure clients are ready for launch
- Regularly handled intake of substantial files including clients' sensitive healthcare data while following strict compliance protocols to protect client privacy and reduce risk
- Supported solutions to complex, non-standard client requests through strategic consultations with clients' benefits managers, technical teams, and vendors
- Collaborated with internal partners such as Legal, Analytics, Engineering, and Revenue Cycle Management teams

INDEPENDENT SHORT FILM – *Blunderland*

Miami, FL/New York, NY

Writer / Director / Producer

Dec 2023 - Present

- Project selected as Finalist for 100 Voices of Florida Grant; Shortlist for Female Film Club Global Short Film Fund*
 - Led all aspects of production including writing, directing, casting, budgeting, location-scouting, and scheduling
 - Managed 13-person crew, plus extras and location staff under tight deadlines and 3-day film shoot
 - Oversaw legal aspects of production including contracts, releases, and copyright registration
 - Coordinated crowdfunding effort to raise \$10,000 for film budget
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SKILLS

- Spanish (Intermediate), Italian (Beginner)
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PERSONAL INTERESTS

- Filmmaking, Screenwriting, Oil Painting, Illustrating, Hand-Drawn 2D Animation, Knitting, Theater-going